

Hi-Lighter

JANUARY/FEBRUARY 2024



Hanover Park^{USA}
America's Global Village

Inside this issue

- Calendar of Events.....2
- Minute with the Mayor.....3
- Tree Lighting Ceremony.....4
- Veteran Medallion Award.....5
- Annual Budget Adopted.....6
- Hanover Barber Shop.....7
- Development Year in Review.....8
- Water Utility Assistance Fund.....9
- Cold Weather Emergencies.....10
- Water Main Breaks.....11
- New Hanover Park Signs.....12

Editor in Chief - Sue Krauser
skrauser@hpil.org

Holiday Closure

Village Hall will be closed on Monday, February 19th for President's Day.

Police & Fire will remain open 24/7.

*Happy
President's
Day*



Select the "Notify Me" icon on the home page of our website to stay informed of current events and happenings in the Village by signing up for our eNews.



 **February 14, 2024**

 **At 9 - 10 AM**

 **2121 W. Lake St.
Hanover Park**



Rod Craig
MAYOR

More Information :

630-823-5609
www.HPIL.org



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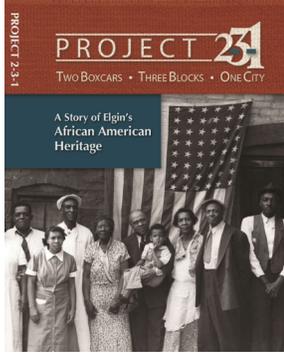
Calendar of Events

Sonya Crawshaw
Branch Library
 4300 Audrey Lane
 Hanover Park
 630-837-6800

"Book Your Escape!"
Winter Reading Challenge
January 8 – February 23
 Sign up for our all ages Winter Reading Challenge and earn a great prize for reading only 720 minutes! For details, please visit our website at pclib.org or call 630-837-6800.

Project 2-3-1 Exhibit
February 1 – February 29
 Curated by the Elgin History Museum, the traveling exhibit contains movie clips from the documentary film beginning with Civil War "contrabands", who were the first African Americans to Elgin, and continues to the present day. The film and exhibit is filled with enthralling stories, amazing history and wonderful photographs, many that are being shown for the first time. Using the extensive photo and archival resources of the Elgin History Museum, plus many hours of video interviews with

Ernie Broadnax and other individuals in the Elgin community, Grindstone Productions wove together a three part narrative of Elgin's past.



Family Concert Series
Mr. Myers Band
Sunday, Feb. 18 • 2 p.m.
 Mr. Myers plays a fun mix of island favorites from Bob Marley to Jimmy Buffett, Harry Belafonte, Paul Simon and more! With a 40+ year legacy of thrilling audiences of all generations, they'll transport you straight to the tropics! All ages are welcome; registration is required. For concert details or to register, visit pclib.org/events or call 331-808-3515.

SAVE THE DATE

The Village of Hanover Park and the Hanover Park Sister Cities Committee will host a special event on **Saturday, February 24, 2024** in honor of:

BLACK HISTORY MONTH

Watch the Village's website or contact the Sister Cities Committee at sistercities@hpil.org - 630-823-5504



January

- 1** New Year's Day - Village Hall Closed
- 3** Special Events Committee..... 11:30 am / Room 212
- 6** Veterans Committee..... 9:00 am / PD Comm Rm
- 9** Economic Dev. Committee.... 12:30 pm / Room 214
- 9** Development Commission.... 7:00 pm / Room 214
- 16** CIDC Committee..... 6:15 pm / Room 123
- 18** Village Board Meeting..... 7:00 pm / Room 214
- 21** Water Bills Due
- 23** Historical Committee..... 6:00 pm / Room 214
- 23** Environmental Committee... 7:00 pm / Room 214
- 25** Sister Cities Committee..... 7:00 pm / PD Comm Rm

February

- 1** Village Board Meeting..... 7:00 pm / Room 214
- 3** Veterans Committee. 9:00 am / PD Comm Rm
- 8** Development Commission... 7:00 pm / Room 214
- 13** Economic Dev. Committee.. 12:30 pm / Room 214
- 15** Village Board Meeting..... 7:00 pm / Room 214
- 14** Sister Cities Committee..... 7:00 pm / PD Comm Rm
- 19** Presidents' Day - Village Hall Closed
- 20** CIDC Committee 6:15 pm / Room 123
- 21** Water Bills Due
- 22** Sister Cities Committee..... 7:00 pm / PD Comm Rm
- 27** Historical Committee..... 6:00 pm / Room 214
- 27** Environmental Committee... 7:00 pm / Room 214

Subscribe to the Hanover Park eNews! Don't miss the latest news, events, and headlines in the Village. Sign up TODAY and stay connected. The eNews is published every Friday afternoon with the local happenings for the upcoming week. Visit our website at www.hpil.org, click on the Notify Me icon and sign-up.

MINUTE WITH THE MAYOR



Goodbye 2023....Hello 2024! Happy New Year all! I hope that you had time to rest and relax with family and friends over the holidays and are excited for what the Village has in store for 2024. In the coming months, I encourage you to watch our website and Facebook page for information.

At the December 7th Board meeting, the Village Board passed a balanced budget for Fiscal Year 2024 which, for the eighth year in a row, has no property tax increase. The budget includes \$24.3M in needed capital improvements for streets, complete construction on fire station #16, water main replacement, sewer force main improvement, Vehicle & IT replacements, etc., as well as meeting our annual Police and Fire pension obligation of \$6,366,580, an increase of \$602,647 compared to prior year contribution. The Village's financial health remains strong by meeting a 40% fund balance goal, in alignment with the Village Board's financial policies that aim to preserve the Village's financial strength. Thank you to the budget team, lead by Village Manager Juliana Maller and Finance Director Remy Navarrete, for their hard work in putting the budget together. Also, thank you to departments heads and the Village Board who understand the need to keep expenses low while still maintaining the high level of services for our residents and businesses.

Our goal is to assure Hanover Park continues to be a family-oriented community by seeking opportunities that reduce costs yet serve the Health and Safety of our residents. The State can assist by restoring our fair share of the Local Government Distributive Fund Income Tax and refrain from passing unfunded mandates. The responsiveness of our Village employees is exceptional, and this contributes to our Quality-of-Life in Hanover Park.

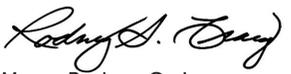
Special thanks to Village Clerk Kristy Merrill and staff on another magical Tree Lighting Ceremony despite some drizzly weather. A great turnout from our community welcomed our Village lighting up the night sky and visiting with Santa!

Hanover Park will continue to support the delivery of cleaner, sustainable, and efficient energy in all forms. I was honored to attend the EV Readiness Community Awards Ceremony, where Hanover Park was awarded an EV Ready Community Bronze Award designation for adapting our codes and policies, building municipal capacity, and engaging our residents to accelerate adoption of EVs and expanded access to EV charging.



The Hanover Barber Shop, Hanover Park's oldest business in town, recently closed after 60 years in business. Goodbye Tony and Andrea....thank you and we wish you all the best as you enter this new chapter in your life!

Finally, it continues to be my pleasure to represent the people of Hanover Park, our hometown. We cannot do it without you! Take time to volunteer and give back to our wonderful town, at the schools, churches or assisting on the playing field. We are a Village that believes all youth will have hope and achieve success without exception. Together we are finding ways to believe in our youth and together we can make a difference in Hanover Park!


Mayor Rodney Craig

BOARD OF TRUSTEES



Yasmeen Bankole



Liza Gutierrez



Syed Hussaini



Jon Kunkel



Herb Porter



Bob Prigge

Clerk's Corner:

Tree Lighting Ceremony: A Festive Recap



Kristy Merrill
Village Clerk

Thank you to all the families, and to Santa Claus, who joined us for our Tree Lighting Ceremony at our new Ontarioville Plaza location. This was our third year coordinating this event. The Village is proud to showcase our new growing downtown area.

Many thanks to the Lions Club for the hot cocoa & cookies, Nicor for the s'mores, our talented face painter, the Dickens Carolers for their songs, AMJ Entertainment for the train rides, Santa's Village for the live reindeer, District 54 for the stage and chairs, and our very own Public Works Department for helping with the décor, tree, and lights!

A special thanks to Prairie Station Pub, A&A Music Academy and Hanover Park Animal Care Center for your support and participation in the celebration of the tree lighting event. This event could not be possible without all of your help.

This event has become my families holiday tradition, and I am honored to share it with all of your families as well. This event kicked off the season's magical spirit and brought a little bit of much needed joy. I wish you all blessings and hope for a Happy New Year!



Hi-Lighter

January/February 2024 Issue

The Hi-Lighter is published bi-monthly by the Village of Hanover Park
2121 W. Lake Street
Hanover Park, IL 60133

Important Telephone Numbers: Police, Fire & Ambulance: 9-1-1

Main Number 630.823.5600
Police Information 630.823.5500
Public Works Dept..... 630.823.5700
Comm. Development.... 630.823.5780
Finance Department..... 630.823.5790
Water Billing 630.823.5799
Fire Department..... 630.823.5800
Inspectional Services..... 630.823.5860
Police Department fax . 630.823.5499
Public Works fax 630.823.5704
Municipal Building fax ... 630.823.5786

Code Enforcement Hotline
630.823.5572

Village Board Meetings:
Meetings are held the first and third Thursdays of the month at 7:00 p.m. at the Municipal Building, 2121 W. Lake Street. The public is encouraged to attend.

Call the Village Clerk's Office at 630-823-5601 or visit our website for dates, times and locations of the following regularly scheduled meetings:

- Cultural Inclusion & Diversity Comm.
- Development Commission
- Economic Development Committee
- Environmental Committee
- Historical Committee
- Sister Cities Committee
- Special Events Committee
- Veteran's Committee

Curfew hours:
For those under 17 years of age -
10:00 p.m. Sunday-Thursday
11:00 p.m. on Friday and Saturday.

Neighborhood Watch:
Interested in becoming a Neighborhood Watch block captain? Contact 630.823.5635 for more information.

For questions or concerns regarding Village services, call 630.823.5600.

www.hpil.org



Hanover Park Receives 2023 Hire Vets Medallion Award from the U.S. Department of Labor

U.S. Acting Secretary of Labor Julie A. Su recognized the Village of Hanover Park as one of the 859 recipients of the 2023 HIRE Vets Medallion Award during a virtual award ceremony presented by U.S. Department of Labor. Hanover Park earned the Gold Award after applying earlier this year. The Honoring Investments in Recruiting and Employing American Military Veterans Act (HIRE Vets Act) Medallion Program is the only federal award program that recognizes employers who successfully recruit, hire, and retain veterans.



Hanover Park joins 858 other companies from 49 states, plus the District of Columbia, who have shown a commitment to hiring veterans, but also ensuring that they have a long-term career and growth plan that uses the diverse skills they acquired through their military service.

Recipients of the 2023 HIRE Vets Medallion Award meet rigorous employment and veteran integration assistance criteria, including veteran hiring and retention percentages; availability of veteran-specific resources; leadership programming for veterans; dedicated human resource efforts; pay compensation and tuition assistance programs for veterans. More than 1,600 employers have earned a HIRE Vets Medallion Award since 2018.

Mayor Craig stated, "I am so proud of this award. Hanover Park prides itself on hiring Veterans. Veterans bring so much to our workforce and serving our community."

Hanover Park Brings Joy to Students in Valparaiso

In September, 2010, the Village of Hanover Park signed a formal agreement between Hanover Park, and Valparaiso, Zacatecas, Mexico.

Since that time, the Sister Cities Committee annually arranges for a contribution from the Village to be sent to the Jesus Gonzalez Ortega School in Valparaiso to help subsidize several scholarships for students in need.

Hanover Park also has a Sister City relationship with Cape Coast, Ghana. To learn more about the Sister Cities Committee and its activities, please call 630-823-5504 or email sistercities@hpil.org.



Village Board Adopts 2024 Annual Budget

On December 7, 2023, the Hanover Park Village Board approved the Fiscal Year 2024 Annual Budget, which establishes authorized expenditures and sources of revenues from January 1, 2024 through December 31, 2024. For the eighth year in a row, the Budget was approved with a zero percent (0%) property tax increase.

Included in the Budget is an increase to the water and sewer rate of 4.50% per year for the next four (4) years, along with changing the infrastructure service charge based on meter size, with an 8.00% increase per year for the next four (4) years. The increase will take effect with the January 1, 2024 billing cycle. The increase will help fund water and

sewer infrastructure replacement. Our current infrastructure has already exceeded its useful life of 50 years.

This budget maintains Village services the citizens and business community of Hanover Park have come to expect. The budget is designed to provide a comprehensive overview of the Village's financial activities during the next twelve months. It is a balanced budget that meets the Village's fund balance policies. The Fiscal Year 2024 budget also reflects the Village's efforts to diversify revenues.

The budget includes the continuation of Fire Station #16 construction located at 2355 Schick Road, which was started in 2023 with a tentative completion in the

1st quarter of 2024. The water main replacement project of \$25M over five (5) years is a significant investment in the replacement of water main in the Village. The Illinois Environmental Protection Agency (IEPA) administers the Public Water Supply Loan Program (PWSLP) to support community water systems wanting to make investments in their water production and distribution systems. These are low-interest loans made to public agencies at typically half the cost of bonding for the same project.

The complete budget book can be viewed on the Village's website at www.hpil.org

Where do your Property Taxes Go?

The Village of Hanover Park is located within two counties; Cook and DuPage. Property taxes paid by Hanover Park residents go to multiple taxing bodies. A property owner's tax bill includes taxes that are paid to numerous taxing jurisdictions that support various public functions.

The DuPage County 2022 tax bill (paid in 2023) which is representative of an average bill for a property owner in Bloomingdale, and Wayne Township, includes taxes with different jurisdictions. Property taxes paid by Hanover Park residents in DuPage County go to multiple taxing bodies. For every dollar of property tax paid by a resident of Hanover Park, 19.79% (Bloomingdale Township) goes to the Village.

The Village of Hanover Park property tax levy as shown represents the portion of total property taxes paid by residents.

The Cook County 2022 tax bill (paid in 2023) which is representative of an average bill for a property owner in Schaumburg, and Hanover Township, includes taxes with different jurisdictions. Property taxes paid by Hanover Park residents in Cook County go to multiple taxing bodies. For every dollar of property tax paid by a resident of Hanover Park, 16.93% (Schaumburg Township) goes to the Village.

The Village of Hanover Park property tax levy as shown represents the portion of total property taxes paid by residents.





2024 Area Response Team (ART) Meetings

The Hanover Park Police Department uses a strategy aimed at closer Policing and Community Relations. This strategy is called Area Response Teams (ART).

ART involves assigning officers as area representatives for one year periods. Each area also has an assigned supervisor who is responsible for the crime that occurs and the officers assigned to the respective area.

Prior to the implementation of ART, officers were assigned to an area for only six weeks. By creating long term area assignments, the officers become more familiar with the residents, offenders, and overall problems in their respective areas. Each area has four total officers assigned. Two for the Day shift and two for the Night shift. Residents are encouraged to call your Area Officers with any problems or concerns occurring in your neighborhood. This does not replace the 911 Emergency Telephone System. If you have an emergency, dial 911.

Residents also have the opportunity to meet with an area supervisor quarterly throughout the year. Remember, community policing means all of us working together to improve your neighborhood. The Area Response Meetings take place at the Hanover Park Police Headquarters in the Community Room which is located at 2011 Lake Street.

The dates for the 2024 ART meetings are as follows:

January 17, 2024

April 17, 2024

July 17, 2024

October 16, 2024

Hanover Park Barber Closes After 60 Years



The Hanover Barber Shop, located in Hanover Square, was the oldest business in Hanover Park until it closed its doors on December 30, 2023 after nearly 60 years in business. Tony Perri, who opened the shop in 1963, retired and moved when the shop was then taken over by fellow barber Tony Ruffolo, who assumed full responsibility after Tony had passed.

The Hanover Barber Shop Facebook page features many pictures and expressions of gratitude from clients, as well as the fond memories from current and past customers.

The Village of Hanover Park will miss this long-standing pillar of the community and wish them the very best of luck in their next chapter of life!



Snowbird and Extended Vacation Residents

Snowbird and extended vacation residents who plan to be away from their homes for an extended period should take proactive steps to manage their water utility bills. This is crucial to avoid any unexpected fees or interruptions in service. Before departing, it's important to contact the Water Billing Department directly at 630-823-5799. Informing them of your absence ensures that your account is properly managed during your time away.

The Water Billing Department offers several convenient options for bill management. One option is to pay your bills in advance for the duration of your absence. Alternatively, you can setup autopay, which will automatically deduct the bill amount from your bank account each month. This is a hassle-free way to ensure that your bills are paid on time, avoiding any late fees or service interruptions.

Additionally, for those who anticipate being away for more than 30 days and no one will occupy the residence during that time, the Water Billing Department offers the option to turn off the water at the b-box. This can help prevent any potential issues such as leaks or water waste while you are away. However, it's important to note that this requires scheduling an appointment to turn the water back on upon your return.

To facilitate bill management from any location, the Water Billing Department also provides the option to set-up an online utility billing account. This digital account allows residents to access and manage their bills from anywhere in the world, offering convenience and peace of mind.

By taking these steps, residents can ensure that their water utility needs are seamlessly managed during their extended absence, providing one less thing to worry about while enjoying their time away.

2023 Development Year in Review

2023 has been a great year for development in Hanover Park! Private sector investment, whether it was new construction or new businesses, saw remarkable progress for both residential and commercial developments. It is exciting to see reduced vacancies and new homes and businesses coming online! Some examples include:

NWC Lake & Gary Avenue: The 216,000 sq. ft. warehouse building was completed and is now fully occupied. Thorntons gas station is now open! It also awaits a restaurant space to be filled in the future.



True North Energy/Shell Gas Station: The new 5,400 foot convenience store, fresh fast food, and gas station at Ontarioville and Lake St opened in November. Inside you can also find a Krispy Krunchy Chicken carryout restaurant in full operation.

Church & Lake Street: A plan for an 80-unit townhome development project has been approved. These modern-style units are proposed to be 2,200 sq. ft., with 3 bedrooms and 2-car attached garages. Detailed plans are awaited before construction can begin in 2024.

Wise & Farmstead Townhomes: The 20-unit townhome project has been completed and all units have been sold and are occupied. A “Closeout Event” was held to celebrate the completion in November.

New Fire Station #16: Construction is underway for the new fire station at 2355 Schick Road – next to the Sonya Crawshaw library. The station is replacing the outdated station on County Farm Road, and is anticipated to open in the spring.

Cannabis Dispensary: A dispensary has been approved at 1166 Lake Street in the Caputo’s shopping center, in the space previously occupied by the Empire Beauty School.

New Homes: Several new homes were constructed in the area north of Lake Street and east of Center.

New Family-friendly restaurants: Several new restaurants have either opened or are about to open to serve our community! In keeping with the “America’s Global Village” theme, new restaurants include several ethnic cuisines. Check out our list of dining options online!

New Businesses

Services:

Anika Spa
7235 Olde Salem

Brows on Edge
7450 Barrington

Centro de Información
1645 Irving Park

Ignite Medical
Hanover Park
2000 Lake Street

Village Counseling Services
1601 Tanglewood

Recreation:

3D Martial Arts
1118 Lake

Powerkicks
Taekwondo Academy
7205 Orchard

Restaurants:
Feast Asian Buffet
7620 Barrington

La Joya
Mexian Grill
1222 Lake

Lazzat Uz
670 Wise

Retail:
Amigo Liquors
1801 Irving Park

Dollar Tree
1557 Irving Park

Freesak
African Store
7233 Olde Salem

Thorntons
823 Lake

True North Energy
1525 Lake

Manufacturing:
Associated Material Handling Industries
6450 Murifield

Fellers
1625 Hunter

IGPS Logistics
845 Lake

RBI Bearing
1539 Hunter

Halloween Winners

Congratulations to the winners of the 2023 Spooktacular House Decorating Contest!



People’s Choice Award (Spookiest Home)
2011 Osage Ln, Kameyer’s



Village Board Tour Award
2100 Baldwin Ln.
Baldwin Boneyard



Spookiest Business
ABC Toon Town
1970 Army Trail

Richard Nixon in Hanover Park: February 1970

Written by Lisa Mueller, Poplar Creek Public Library Local History Librarian



Kicking off the decade in exciting fashion, President Nixon visited Hanover Park on February 6th, 1970 to view the wastewater treatment plant on Sycamore Avenue. It was one of the first of its kind in the nation and one of the many plants Nixon vowed to build throughout the United States.

Nixon arrived at Schaumburg Airport, gave a speech, and was driven to the plant for a quick tour. Nixon reportedly refused a drink of the treated water there when offered!

Some students were given the day off to watch the president's motorcade, while others admitted to ditching school. Despite the president only being in Hanover Park for fewer than 40 minutes, it became a lifetime memory for many.

If you are interested in helping preserve Hanover Park history, the Hanover Park Historic Committee meets at Village Hall every fourth Tuesday of the month. You can learn more about Hanover Park history--and learn about recording an oral history with us!--at Poplar Creek Public Library's Digital History Collection at pclub.org/localhistory, which shares images provided by the Historic Committee. Email history@pclub.org with any research questions regarding local history.



The Presidential party motored from Schaumburg Airport to the Hanover Sewage Treatment Works in Hanover Park.

The Presidential party toured the plant. Among those who directed the tour was Benjamin Szwed, Acting General Manager of the Metropolitan Sanitary District of Greater Chicago.



Hanover Park's Water Utility Assistance Fund Aids Local Households

The Village of Hanover Park's Water Utility Assistance Fund is aimed at supporting low-income households with water utility bills. This initiative is dedicated to upholding every resident's right to access clean water, especially in challenging economic times.

Fund Purpose

As a last-resort financial aid source, the fund assists eligible residents who have no alternative support available through the Township. It ensures that water services remain uninterrupted for our most vulnerable citizens.

Eligibility and Application

Residents listed on the water bill and meeting LIHEAP income guidelines may apply. The process requires proof of income and the exhaustion of all other assistance programs. Applications are referred through the Township, emphasizing the fund's role as a final aid option.

Assistance Provided

Qualified households can receive up to \$100 annually towards their water bills. This amount reflects our commitment to meaningful support while maintaining the fund's sustainability.

Administration and Oversight

The Water Billing Department of Hanover Park oversees the fund, guaranteeing transparent and fair assistance distribution. They also conduct annual reviews to ensure proper utilization aligned with our community's fiscal policies.

Conclusion

The Water Utility Assistance Fund represents our village's dedication to its residents, ensuring that financial difficulties do not hinder access to essential water services. For application guidance and more information, residents are encouraged to reach out to the Water Billing Department at 630-823-5799.



Cold Weather Emergencies

With record cold weather predicted, it's time to be mindful of the risks that come with it. Cold weather can be dangerous for anyone who spends time outdoors for either work or pleasure. Excessive exposure to low temperatures, wind or moisture can cause two dangerous conditions: frostbite and hypothermia.

Frostbite is the most common injury resulting from exposure to severe cold, and it usually occurs on fingers, toes, nose, ears, cheeks and chin. Depending on the temperature and wind velocity, frostbite can occur in even a short period of time. Before venturing outside in winter, be sure to:

- Check the temperature and limit your time outdoors if it's very cold, wet or windy.
- Bundle up in several layers of loose clothing
- Wear mittens rather than gloves
- Cover your head and ears with a warm hat
- Wear socks that will keep your feet warm and dry

If you or someone you know suspects frostbite, first get to a warm place, then contact medical attention. Prevention is the only effective means of combating frostbite. If you are going outside in freezing weather, dress warmly and make sure the vulnerable parts of the body are well covered or protected.

Healthcare Provider CPR (BLS) Class Schedule



The following is the 2024 schedule for Healthcare Provider (BLS) CPR classes. All classes will begin at 8:00 a.m. at Fire Station No. 15 located at 6850 Barrington Road.

Jan 20, 2024	HCP CPR (BLS)
Feb 17, 2024	HCP CPR (BLS)
Mar 16, 2024	HCP CPR (BLS)
Apr 20, 2024	HCP CPR (BLS)
May 18, 2024	HCP CPR (BLS)
Jun 15, 2024	HCP CPR (BLS)
July 20, 2024	HCP CPR (BLS)
Aug 17, 2024	HCP CPR (BLS)
Sep 21, 2024	HCP CPR (BLS)
Oct 19, 2024	HCP CPR (BLS)
Nov 16, 2024	HCP CPR (BLS)
Dec 21, 2024	HCP CPR (BLS)

If you have questions regarding this schedule, please contact the Fire Department at 630-823-5800.

HCP CPR Class Fees:
Resident and Non-Resident \$65



Helpful Tips for a Hanover Park Winter!

Living in Hanover Park means that we all know the challenges that arise during the winter months. Heavy snowstorms, ice storms and a seasonal polar vortex are just around the corner. Here are some tips to keep you and your family safe!

Shoveling:

Heavy Snow can be a health risk. Heavy wet snow can put a big strain on the heart. Make sure to stay hydrated and take frequent breaks. Only move small amounts with each shovel path. Remember....Take it slow when shoveling snow!

Snow Squalls:

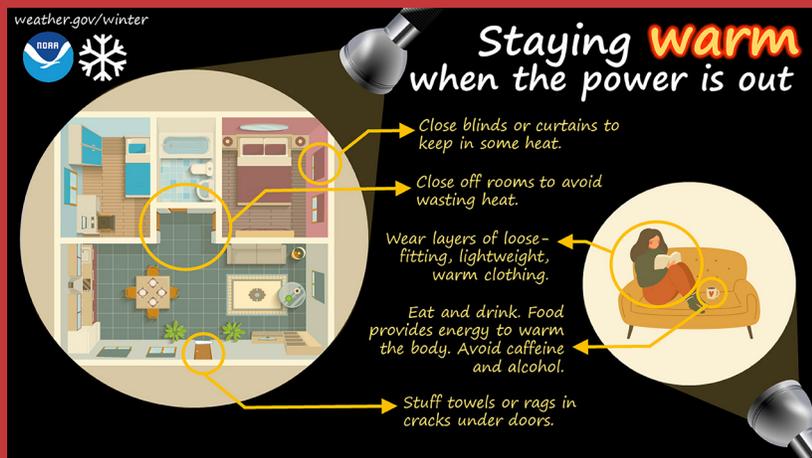
What are snow squalls? Snow squalls, often associated with strong cold fronts, are a key wintertime weather hazard. They move in and out quickly, and typically last less than an hour. The sudden white-out conditions combined with falling temperatures produce icy roads in just a few minutes. Squalls can occur where there is no large-scale winter storm in progress and might only produce minor accumulations.

Power Outages:

Power outages can happen at any time of year, but the winter months can create additional stress when the power goes out. Winter storms, high winds and ice accumulation can cause downed tree limbs and downed power lines. Here are a few tips to keep your family safe this winter in the event of a power outage

Pets:

Even with a natural fur coat, winter can be deadly for your pets unless proper care is given. Make sure to bring them indoors so they have a warm dry place with plenty of food and water. When outside, keep them budled up and limit outside time. Thoroughly clean (including paws) when bringing them in.



Christmas Tree Recycling

Christmas trees will be recycled throughout the Village on Saturday, January 6th and Friday, January 12th. Place your Christmas tree in the parkway and follow these guidelines:

- Do not put trees in plastic bags.
- Remove the stand and all decorations including lights, garland, tinsel, and metal (such as nails).
- Dispose of artificial or natural wreaths in the regular household garbage.
- Do not place artificial trees at the curb for recycling.

Set your tree out on the above dates. However, if you miss the special collection dates, Groot Industries will collect Christmas trees along with your regular garbage and refuse collection. This service will be provided to the homeowners' associations regularly serviced by Groot.

Questions? Call the Village at 630.823.5700 or Groot Industries at 866.782.5161.

Service Line Warranties of America

Homeownership comes with its fair share of responsibilities, and repairing or replacing your sewer line can be one of the most costly and inconvenient to address. Service Line Warranties of America (SLWA) offers a practical solution to protect your home when your sewer starts backing up. The cost of replacing a collapsed sewer line can be in the tens of thousands of dollars if a complete line replacement is necessary. SLWA is a leading provider of insurance and warranties for sewer and water lines. Their comprehensive insurance plans are designed to ease the financial burden of repairing or replacing damaged service lines.

The Village has partnered with SLWA to offer insurance in the Village for different kinds of plumbing and one of their offerings is a program to repair or replace failing sewer lines. This program has been around for many years and many residents have taken advantage of these programs. SLWA is endorsed by the National League of Cities. For questions, please reach out to SLWA at 866-922-9006 or at www.SLWOFA.com

Water Main Breaks... What You Should Know

The Village has over 122.14 miles of water pipes running throughout the Village to deliver water for drinking, cleaning, and fighting fires. In residential areas, the "main" usually runs under the street or in the parkway. Some neighborhoods even have them in the backyard. Holes or ruptures of the pipe can occur over time and the water will find its way to the surface. A water main break is not something you can predict, but you will almost certainly know when it has occurred. Visually it will be the appearance of water where it shouldn't be. It could be water running down a curb line when it hasn't rained for weeks. It could be frozen ice on a roadway when it hasn't snowed.

To repair a main break, the water must be turned off as quickly as possible. An uncontrolled break can damage private property or flood a home in only minutes. Nearby residents may get little or no notice that water is being shut off.



The process of repairing a water main break is straightforward. The leak is isolated by shutting nearby valves. This will limit the number of homes affected by the shutdown. The Village will then contact other utilities (J.U.L.I.E. one call system – Call 811) to make sure we can dig without damaging natural gas mains or cable television lines. We find the exact location of the pipe using an electronic detector and then dig to expose the failed section. Depending on the type of failure, we may apply a repair clamp or replace a portion of the pipe. The entire repair usually takes

between two and four hours but can take much longer with bad breaks. Some water main brakes have lasted as long as 24 hours to complete the repair.

After a main break, residents will receive a precautionary boil order notice. The Village suggests that you not use the water that comes out of the tap for drinking, brushing your teeth, cooking, washing dishes, or washing fruits & vegetables until it is brought to a rolling boil for five minutes. It is safe to take a shower or wash your clothes. There is no reason to believe that the water is contaminated in any way, but we send it to a laboratory to verify that the water is fine.

When the precautionary boil order is lifted, the residents will receive a notice from the Village that they can return to normal use of their water service. Each precautionary boil order situation is different making it impossible to predict how long the boil order will remain in effect. It will not be lifted until testing shows that the water meets public health standards.

There are approximately 50 water main breaks annually. If you see water and don't know where it is coming from, please call the Public Works Department during normal working hours (8:00 am to 4:30 pm) at 630.823.5700 or the non-emergency Police number, 630.823.5500, after-hours.

Winter Season Snow Removal

When the snow begins to fall or icy road conditions are present, the Department of Public Works is ready. The Village is prepared to set its snow and ice removal operation into motion to get the streets cleared and motorists on their way as safely as possible.

Residents can help by not parking vehicles on any public street within a 24-hour period after an accumulation of two or more inches of snow or when snow removal is in progress.

Please note, during snowstorms in our area, IDOT handles the snow removal on Barrington Road, Irving Park Road, and Lake Street. The DuPage County Highway Department is responsible for the snowplowing on Greenbrook Boulevard, Army Trail Road, County Farm Road, and Schick Road east of County Farm Road.

New Signs Create a New Look

The Village is currently in the process of installing new signage at six entrances to the Village. This noteworthy addition not only enhances the aesthetic appeal of the surroundings, but also serves to welcome both residents and visitors alike.

Each sign is covered with a stone veneer finish and will have LED lights illuminating the Village's logo. Landscaping and flowers will be added around these signs in the Spring.

This annual project will take place over the next few years to replace signage at existing and new locations to provide a uniform welcome message to residents and visitors of Hanover Park.



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Report a Concern

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for more information visit <https://www.hpil.org>



2121 W. Lake St., Hanover Park, IL 60133
www.hpil.org

Elected Officials

Village President - Rodney S. Craig

Village Clerk - Kristy Merrill

Yasmeen Bankole, Trustee
Liza Gutierrez, Trustee
Syed Hussaini, Trustee
Jon Kunkel, Trustee
Herb Porter, Trustee
Bob Prigge, Trustee

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