



The Social Services Unit

Hanover Park Police Department

Lending Support To Residents By Working Together



For Assistance Please Call...

The Social Services Unit

Hanover Park Police Dept.
2011 Lake Street
Hanover Park, IL 60133
(630) 823-5579

Residents must have a referral from a police officer or other Village employee to qualify for counseling services.

Please be assured that counseling services are both voluntary and confidential. The police are only interested in getting you the help you need.



Hanover Park^{USA}
America's Global Village

SOCIAL SERVICES



Hanover Park Police Department Social Worker

Facing A Crisis

People needing assistance often come in contact with the local police department.

The Hanover Park Police Department recognizes the importance of providing its community with a professional counseling service. When faced with a crisis, people often recognize that professional help is needed but may not know where to obtain appropriate services.

Referrals are made by police officers who have had contacts with individuals experiencing social, behavioral, psychological, or financial problems. The Social Services Unit also consults with village employees, school personnel, juvenile court, community agencies, and residents of the community.

The Hanover Park Police Department Social Services Unit offers individuals and families the opportunity to work through difficulties.

There is no fee for our services.

Services Provided

Crisis Intervention

- At the scene of a police-managed incident
- For severe mental health problems

Clinical Evaluation

- With recommendations for treatment

Short-Term Counseling

- For individuals and families

Advocacy

- Acts as a liaison between citizens and the police

Crime Victim Assistance

- Information and referrals to guide victims through the criminal justice system
- Assistance with Illinois Crime Victim's Compensation

Information and Referrals

- To other professionals equipped to further address the needs of each individual

Why Seek Services?

Situations that can cause concern and may benefit from professional counseling are...

- **Domestic Violence** - physical, emotional, sexual abuse
- **Family Conflicts** - separation/divorce, parenting issues
- **Mental Illness** - depression, anxiety, suicidal thoughts
- **Physical Illness** - disability, chronic illness
- **Geriatric Problems** - elder abuse, housing alternatives, caretaker issues
- **Grief / Loss** - sudden death, suicide, homicide
- **Juvenile Issues** - runaways, truancy, behavior problems
- **Basic Needs** - food, clothing, shelter, financial assistance
- **Substance Abuse** - drug or alcohol issues, co-dependency

A Community Service For Residents of Hanover Park