



Hanover Park Water and Sewer Information

Residents must sign up for water service before moving into residence. All residents moving must notify the Village of their moving date and forwarding address prior to their move.

Water bills are issued on the 1st day of the month, with payment due on the 21st day of the month. If payment is not received by the initial due date a late charge equal to 10% will be added to the balance.

Failure to receive a bill does not excuse the penalty charge.

If a bill remains unpaid, after the 34th day, a \$50.00 fee will be added and the service will be inactivated without further notice. **Payment of all outstanding account charges is required prior to restoring service.** Payments received after 3:00 pm may result in up to 24 hours to have the service reinstated.

Option for after-hours water turn on is available for \$100.00 fee.

There must be someone age 18 or older in the residence for water to be turned on or a waiver must be signed by the property owner. **A fee of \$50.00 will be charged for no show to appointments, water reactivation and/or water turn on.**

Water usage is billed at **\$9.35** for each 1,000 gallons used.

In addition, there is a \$18.50 monthly service charge for infrastructure maintenance.

Sewer charges vary, depending on whether the address is located in Cook County or DuPage County. Cook County residents pay a sewer charge to the Metropolitan Water Reclamation District on their property tax bills, while DuPage County residents submit their total payment to the Village who provides the service.

Cook County residents are billed **\$2.07** for each 1,000 gallons of water used.

DuPage County residents are charged **\$5.57** for each 1,000 gallons of water used.

Payment Method Options -

Internet:

<http://www.hpil.org> under "Pay Online" icon on the home page

By Mail:

Please use the enclosed envelope or address your remittance to:

Village of Hanover Park
PO Box 6218
Carol Stream IL 60197-6218

AVAILABLE NOW

Account information available 24/7 at
<http://www.hpil.org>

Auto Bank Debiting is available for your Utility Billing Convenience

Drop Box:

Payment may be made at the 24 hour depository box located in front of the Village Hall. Remittances made before 7:30 a.m. will be credited to the prior business day; after that time, payments are credited to the current day's business.

Village of Hanover Park
2121 Lake Street
Hanover Park, IL 60133
(630) 823-5600
Fax Number
(630) 823-5786

For specific information
Please contact:

Water Billing
(630) 823-5799
waterbilling@hpil.org

Water Billing Hours:
Mon, Tue, Thur and Fri
8:00am – 4:30pm
Closed Wednesday

****NO PAYMENTS ACCEPTED OVER THE PHONE****

Revised